

# SERVICE PROFILE

## RAAMP™ – MRO PROCESS MANAGEMENT

### IMPROVE YOUR MRO PROCESSES AND INCREASE YOUR BOTTOM LINE THROUGH RAAMP

Excess spares, unmanaged storerooms, and inefficient processes make it challenging when establishing a stable production environment and a predictable maintenance budget. To help you improve your overall effectiveness, Rockwell Automation offers a unique service – RAAMP. This predictive service provides a proven methodology to repair your assets through optimizing your inventory and simplifying your transactions through a single point of contact for all repairs.

By implementing this predictive maintenance program, you will have special access to a one year in-service warranty and consolidated asset reports, which include: warranty and asset tracking, repair spend and ROI. Combined, these benefits help lengthen your product life-cycle and increase your Return On Net Assets (RONA) and Overall Equipment Efficiency (OEE).

### RAAMP DELIVERABLES FOR YOUR FACILITY:

#### Personal Asset Management Professional

- An on-site resource who works with your team and is focused solely on managing your MRO repair process

#### Warranty Tracking

- Your RAAMP specialist will track all repairable products to make sure that you are not paying for repairs or failed components currently under warranty

#### Asset Tracking

- Assets will be precisely tracked using bar code and RFID technology including: Electrical, Mechanical, Power & Transmission



### YOUR RAAMP BENEFITS:

- Reduced Maintenance Repair and Operations MRO Repair Costs
- 1 Year In-Service Warranty
- Manage And Optimize Spares
- Obsolescence Management
- Identify Opportunities For Standardization
- Flag Common Mode Failures
- Improve Maintenance Decisions With Accurate Data

**63% OF SPARE PARTS ARE  
CLASSIFIED AS EXCESS,  
INACTIVE OR OBSOLETE (ARC)**

# RAAMP

## HOW CAN YOU GET STARTED?

### **Step 1: Installed Base Evaluation**

One of the first steps in reducing spare parts costs is through an evaluation of your company's installed base of electrical and electric equipment and spare inventory. Our comprehensive evaluation considers the type of electrical and electronic equipment in various application and environmental conditions, while considering maintenance history. After our evaluation, you will receive a comprehensive analysis that identifies product locations and a list of critical excess and insufficient spares for this equipment.

### **Step 2: Completion of Memorandum of Understanding**

This document outlines the deliverables of the RAAMP program, the expectations of the customer and metrics that will be tracked at the time of implementation.

### **Step 3: Launch Meeting**

To formally kick-off the RAAMP program at your facility, we will review metrics, commitments, timelines, and establish plant level relationships.

### **Step 4: Implementation**

Your personal RAAMP specialist will utilize the results from the IBE to implement specialized RAAMP tracking software, regularly process repair transactions, assess the repair flow process, bar code components and become a member of the customer's team. This ongoing phase also includes regularly scheduled meetings to review progress, goals, and deliverable requirements. Additional services may be incorporated into the program as it matures.

***Keep your assets running with RAAMP — your productivity and bottom line depend on it.***

## RELATED LITERATURE

**Asset Management Services Brochure** - GMSA10-BR001A-EN-P

RAAMP - MRO Process Management and Parts Management Services overview

**Mechanical Repair Service Profile** – GMSA10-PP010A-EN-E – Your preferred outsourcing partner for vendor repair

**Radio Frequency Identification Service Profile** – GMSA10-PP001A-EN-E – Your Parts Tracking Solution

**Parts Management Agreement Service Profile** – GMSA10-PP005A-EN-E – Vendor managed inventory program

**RepairPlus Service Profile** – GMSA10-PP003A-EN-P – Quality repairs for your automation equipment

View literature at <http://literature.rockwellautomation.com>

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